## COMPLAINT TO A COMPANY FOR GROUNDLESS INVOICING

| Company             | Invoicer's name  |                             |
|---------------------|--|-----------------------------|
|                     | Mailing address  | Postal code and post office |
| Basis for complaint | Invoice total  |                             |
|                     | Invoice number  Date when the fault was noticed  Description of the fault  |                             |
|                     |  |                             |
|                     |  |                             |
|                     |  |                             |
|                     |  |                             |
| Claim               | I demand the refund of EUR that was groundlessly invoiced I demand that invoicing be discontinued with regard to the groundlessly invoiced EUR I demand that the groundless invoicing be discontinued In addition, I demand compensation for the following expenses in connection with clearing up the matter: |                             |
|                     |  |                             |
|                     | EUR for telephone expenses   |                             |
|                     | EUR for other expenses, specify  |                             |
|                     | EUR for the total expenses incurred  |                             |
| Complaint filed by  | Name   |                             |
|                     | Mailing address  | Postal code and post office |
|                     | Phone  | E-mail                      |
|                     | our bank account information for compensation/ reimbursement to be deposited   |                             |
| Date                | Date and place   |                             |

I am awaiting your written response within two weeks of the date of this letter.