

Privacy policy

1 (2) The Finnish Competition and Consumer Authority's Communications Unit

30 July 2021

The Finnish Competition and Consumer Authority's communications unit processes personal data as described in this privacy policy, and in accordance with valid legislation.

Data controller	The Finnish Competition and Consumer Authority (FCCA)
	Postal address: PL 5, 00531 Helsinki, Finland
	Visiting address: Lintulahdenkuja 2, 00530 Helsinki, Finland
	Exchange: +358 29 505 3000
Data protection officer's contact details	In data protection matters, please send email to tietosuoja@kkv.fi.
	Contact details are also available at kkv.fi/en/contact-information.
Personal data content	We process the following personal data concerning stakeholders: • name • email • telephone number • the company/organisation represented by each person
The purpose and legal basis for processing personal data	 The purpose of the handling of personal data is: to communicate with stakeholder representatives by, for example, inviting them to participate in FCCA's stakeholder surveys and stakeholder events arranged by FCCA; to manage the mailing lists of FCCA's newsletters, follow the number of subscribers and email open rates; to collect website feedback for the development of web services, assistants and the general activities of the FCCA.
	The legal basis for the processing of personal data is the person's consent.
Sources of information	The data is collected on the basis of the person's consent.
Disclosure of information	The communications unit can disclose personal data as follows:
	 Data related to a data subject can be disclosed to said data subject. Data can be disclosed to third party service providers that assist FCCA in the performance of its legal tasks, such as the performance of surveys or organizing of events or delivering FCCA's newsletter.
Transfer of data to outside the EU or EEA	The Finnish Competition and Consumer Authority does not transfer data to locations outside the European Union and the European Economic Area.



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Retention of personal data	Data is retained
	 the person concerned withdraws his or her consent; the communications unit receives information that the email address is no longer in use; until the feedback has been processed.
Data subjects' rights	As per the General Data Protection Regulation, each data subject has the right to access his or her personal data, request the rectification if this data, request that the processing of his or her data is restricted, and file a complaint with the supervisory authority.
	Each data subject has the right to obtain confirmation of whether or not personal data concerning him or her is being processed. If it is being processed, the data subject has the right to obtain access to the personal data and to obtain the information specified in Article 15 of the General Data Protection Regulation.
	Each data subject has the right to demand that the data controller rectify, without undue delay, any inaccurate personal data, as described in Article 16 of the General Data Protection Regulation.
	Each data subject has the right to have the processing of his or her personal data restricted, provided that one or more of the conditions specified in Article 18 of the General Data Protection Regulation are met.
	In principle, the data subject is not entitled to demand the erasure of his or her personal data, as the processing of personal data by the Finnish Competition and Consumer Authority's Consumer Division is based on compliance with the statutory obligation of the authority.
	To practice these rights, a request should be submitted to the Finnish Competition and Consumer Authority by email, to tietosuoja@kkv.fi. The request must include information sufficient for identifying the data subject and determining which right he or she wishes to practice and which personal data the request concerns. In some situations, the data subject may be asked for additional information, in order to ensure reliable identification and confirm the data subject's identity.
	If a data subject deems that personal data concerning him or her is processed in violation of the General Data Protection Regulation, he or she has the right to file a complaint with the supervisory authority. In Finland, the supervisory authority is the Data Protection Ombudsman (tietosuoja.fi/en).
Automated	The Communications Unit does not use automated decision-making in the

decision-making

performance of its tasks.